

Frequently Asked Questions about John Deere Warranty



Q. When does my warranty start?

A. Warranty begins on the date of product delivery to the original purchaser.

Q. What is the expiration date of warranty on my unit?

A. The expiration date is listed on the warranty document and depends on the type of equipment and in some cases the use of the equipment. If you have questions, please contact your local John Deere dealer.

Q. Who can do warranty work?

A. An authorized John Deere dealer. To locate your closest authorized John Deere servicing dealer go to www.Deere.com and click on dealer locator. *(Note: Lowes and The Home Depot are authorized retailers but are not authorized servicing dealers.)*

Q. Is transportation covered under warranty?

A. Transportation costs are the responsibility of the purchaser. This includes costs for the authorized service provider to travel to the product or transportation of the product to the authorized service provider.

Q. Is a maintenance part covered under warranty?

A. Normal maintenance parts and service are not warranted.

Q. What are maintenance parts?

A. Typical maintenance parts include but are not limited to belts, blades, spark plugs, filters, lubricants, bearings. Please see your operator's manual for detailed maintenance information.

Q. What is the warranty period for my battery?

A. The coverage period for batteries varies with type of battery and application. See your local dealer for details.

Q. How long does my battery qualify for full replacement value?

A. It varies by battery and model. See the battery warranty section in your operator's manual.

Q. What is not covered under warranty?

A. Items not warranted include:

- Normal wear and tear
- Used products
- Those altered or modified in unapproved ways
- Depreciation
- Improper maintenance
- Normal maintenance parts

- Q.** Are flat tires covered under warranty?
A. Flat tires are generally not covered under warranty. Any manufacturing defects in a tire are typically covered on a pro-rated basis.
- Q.** If I hit something and damage my unit, is it covered under warranty?
A. Warranty does not cover damage caused by collisions.
- Q.** My hood is cracked, is it covered under warranty?
A. It is not covered unless it is related to a defect in material or workmanship.
- Q.** How do I obtain warranty work?
A. Contact your nearest authorized John Deere dealer. Go to www.deere.com and click on dealer locator to locate your nearest dealer or call 1-800-537-8233.
- Q.** How do I register my unit for warranty?
A. The John Deere dealer can register the unit, complete and return your postage paid warranty card or go online at www.johndeerewarranty.com. Failure to register your warranty will not affect your rights under the warranty, so long as you can show the date the product was purchased.
- Q.** If my seat is damaged, is it covered under warranty?
A. It is not covered unless it is related to a defect in material or workmanship.
- Q.** Where can I find my warranty statement?
A. Your warranty statement is packaged with your operator's manual, or can be located at: http://www.deere.com/en_US/homeowners/services_support/warranty_information.html.