

Fingertip Facts

Multi-Use Account

Business Mailing Address: John Deere Financial – Multi-Use Account 295 Hunter Road PO Box 1000 Grimsby, ON L3M 4H5	Payment Address: John Deere Financial – Multi-Use Account Box 4305, Stn. A Toronto, Ontario, M5W 3B1
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Merchant Home Page JDFMerchantService.ca	Management information at your fingertips Visit today!	Available 24 hours a day
Interactive Authorization Center 1-800-519-7770	Authorizations	Available 24 hours a day

Department	Questions Concerning	Hours
Merchant Service 1-800-255-5127 1-800-439-5430 (FAX)	Daily operating procedures: Web reports, tools and user administration; Transaction processing and funding, Incentive program details, Discount fees	7:30 am to 5:00 pm CST, M-F
Customer Service 1-800-356-9033 1-800-592-5291 (FAX) MyJDFAccount.com	Statement questions, payment information and help registering for online account access at MyJDFAccount.com	7:30 am to 5:00 pm CST, M-F No Saturday Service
Interactive Voice Response (IVR) — Customer 1-800-356-9033		Available 24 hours a day* All provinces except Quebec
Customer Processing 1-800-433-8964 1-800-243-6649 (FAX)	Call-in credit applications, Authorizations, Credit Limit increase requests, Regular Credit Limit/Application requests only, Regular and Special Terms Credit Limit/Application requests	7:00 am to 5:00 pm, CST, M-F November** to March** 7:00 am to 6:00 pm, CST, M-F March** to October

*Customer Account Balance & Payment information

**Monday to Friday hour change will occur on the second Sunday in March and the first Sunday in November.



JOHN DEERE
FINANCIAL

Transaction Facts

Multi-Use Account

	Regular	No-Payments/No-Interest
Customer Eligibility	All accounts in good standing	Agricultural, Commercial and Consumer accounts in good standing. <i>Governmental accounts do not qualify.*</i>
Authorize At	\$0 and above (all purchases subject to review)	\$0 and above (all purchases subject to review)
Credit Limit	Transaction must fit within available total credit limit. To request a credit limit increase, call 1-800-433-8964.	Transaction must fit within available total credit limit. To request a credit limit increase, call 1-800-433-8964.
Customer Finance Rates	Annual rate of 19.75% Daily rate of .05411%	Following the incentive period, regular finance rates apply.
Customer Payment Terms	Minimum monthly payment terms on regular Balances: either the greater of \$25 or 10% of their account balance (less conversion balances for which payment is calculated separately).	Following the incentive period, payment terms are the same as those for regular transactions.

